

### Annexure – B Investor Complaints Data

Data for every month ending-January, 2024

| S No. | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month** |                                | Average Resolution time^ |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|----------|-----------------------------------|--------------------------------|--------------------------|
|       |                         |                                     |                           |               |          | Pending for less than 3 months    | Pending for more than 3 months |                          |
| 1     | Directly from Investors | 0                                   | 0                         | 0             | 0        | 0                                 | 0                              | 0                        |
| 2     | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0        | 0                                 | 0                              | 0                        |
| 3     | Stock Exchanges         | 0                                   | 0                         | 0             | 0        | 0                                 | 0                              | 0                        |
| 4     | Other Sources (if any)  | 0                                   | 0                         | 0             | 0        | 0                                 | 0                              | 0                        |
| 5     | Grand Total             | 0                                   | 0                         | 0             | 0        | 0                                 | 0                              | 0                        |

#### Trend of monthly disposal of complaints

| SN  | Year           | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----|----------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1.  | April -2021    | 0                                  | 0                        | 0                        | 0                              |
| 2.  | May -2021      | 0                                  | 0                        | 0                        | 0                              |
| 3.  | June -2021     | 0                                  | 0                        | 0                        | 0                              |
| 4.  | July- 2021     | 0                                  | 0                        | 0                        | 0                              |
| 5.  | August-2021    | 0                                  | 0                        | 0                        | 0                              |
| 6.  | Sept -2021     | 0                                  | 0                        | 0                        | 0                              |
| 7.  | Oct -2021      | 0                                  | 0                        | 0                        | 0                              |
| 8.  | Nov -2021      | 0                                  | 0                        | 0                        | 0                              |
| 9.  | Dec -2021      | 0                                  | 0                        | 0                        | 0                              |
| 10. | Jan- 2022      | 0                                  | 0                        | 0                        | 0                              |
| 11. | Feb-2022       | 0                                  | 0                        | 0                        | 0                              |
| 12. | March-2022     | 0                                  | 0                        | 0                        | 0                              |
| 13. | April-2022     | 0                                  | 0                        | 0                        | 0                              |
| 14. | May-2022       | 0                                  | 0                        | 0                        | 0                              |
| 15. | June-2022      | 0                                  | 0                        | 0                        | 0                              |
| 16. | July-2022      | 0                                  | 0                        | 0                        | 0                              |
| 17. | August-2022    | 0                                  | 0                        | 0                        | 0                              |
| 18. | September-2022 | 0                                  | 0                        | 0                        | 0                              |
| 19. | October-2022   | 0                                  | 0                        | 0                        | 0                              |
| 20. | November-2022  | 0                                  | 0                        | 0                        | 0                              |
| 21. | December-2022  | 0                                  | 0                        | 0                        | 0                              |
| 22. | January-2023   | 0                                  | 0                        | 0                        | 0                              |
| 23. | February-2023  | 0                                  | 0                        | 0                        | 0                              |
| 24. | March-2023     | 0                                  | 0                        | 0                        | 0                              |

|     |                    |          |          |          |          |
|-----|--------------------|----------|----------|----------|----------|
| 25. | <b>April-2023</b>  | 0        | 0        | 0        | 0        |
| 26. | <b>May-2023</b>    | 0        | 0        | 0        | 0        |
| 27. | <b>June-2023</b>   | 0        | 0        | 0        | 0        |
| 28. | <b>July-2023</b>   | 0        | 0        | 0        | 0        |
| 29. | <b>Aug-2023</b>    | 0        | 0        | 0        | 0        |
| 30. | <b>Sep-2023</b>    | 0        | 0        | 0        | 0        |
| 31. | <b>Oct-2023</b>    | 0        | 0        | 0        | 0        |
| 32. | <b>Nov-2023</b>    | 0        | 1        | 1        | 0        |
| 33. | <b>Dec-2023</b>    | 0        | 0        | 0        | 0        |
| 34. | <b>Jan-2024</b>    | 0        | 0        | 0        | 0        |
|     | <b>Grand Total</b> | <b>0</b> | <b>1</b> | <b>1</b> | <b>0</b> |

## Trend of annual disposal of complaints

| SN | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1. | <b>2017-18</b>     | 0                                  | 0                        | 0                        | 0                              |
| 2. | <b>2018-19</b>     | 0                                  | 0                        | 0                        | 0                              |
| 3. | <b>2019-20</b>     | 0                                  | 0                        | 0                        | 0                              |
| 4. | <b>2020-21</b>     | 0                                  | 0                        | 0                        | 0                              |
| 5. | <b>2021-22</b>     | 0                                  | 0                        | 0                        | 0                              |
| 6. | <b>2022-23</b>     | 0                                  | 0                        | 0                        | 0                              |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                 | <b>0</b>                 | <b>0</b>                       |