



(A wholly owned subsidiary of Punjab National Bank)

DATA OF COMPLAINTS

1. Data for the month ending on April 30, 2026:

S. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

* Should include complaints of previous months resolved in the current month, if any.

** Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



2. Month – wise complaints data on half yearly basis:

S. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	November 2025	0	0	0	0
2	December 2025	0	0	0	0
3	January 2026	0	0	0	0
4	February 2026	0	0	0	0
5	March 2026	0	0	0	0
6	April 2026	0	0	0	0
	Grand Total	0	0	0	0

3. Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis):

S. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2022-23	0	0	0	0
2	2023-24	0	1	1	0
3	2024-25	0	0	0	0
4	2025-26	0	0	0	0
5	2026-27	0	0	0	0
	Grand Total	0	1	1	0